

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 4th day of February' 2020
C.G.No:218/2019-20/ Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

K. Naga Praveen Kumar Reddy,
Sub-Post Master,
C/o. Sub Post Office,
Lavanur Post Office,
Kadapa -Dist

Complainant

AND

1. Assistant Accounts Officer/O/Jammalamadugu
2. Deputy Executive Engineer/O/Jammalamadugu
3. Executive Engineer/O/Proddatur

Respondents

ORDER

1. Complainant presented a complaint before this Forum regarding revision of bill to the LT- 2 service No: 2211218000034.
2. Respondents No. 2 & 3 submitted their joint written submission stating that the section officer recommended for bill revision, accordingly the bill was revised and an amount of Rs.11,550/- was withdrawn vide RJ No:12/05-16 and consumer was left only with the actual balance of amount which he is supposed to pay.
3. When the complainant was contacted over phone by the Forum on 18.01.2020 at 04.35. P.M , he had expressed his satisfaction in resolving his problem.

DESPATCHED
DOE 07/02

4. Since the grievance of the complainant has been resolved by the Respondents, accordingly the complaint is disposed off .


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.**

This order is passed on this, the day of 4th February' 2020.

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.